

**From:** [Continental Property Management](#)  
**To:** [Continental Property Management](#)  
**Subject:** Suspicious Phishing Phone Calls  
**Date:** Tuesday, March 5, 2024 9:55:02 AM

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**Dear Charing Cross Owners and Residents,**

It has been brought to the attention of the Board that a resident recently received an automated phone call related to the lease fee imposed on rental units here at Charing Cross.

This call was a hoax and fraudulent. Continental Property Management and the Charing Cross Board of Directors do not send automated phone calls to our homeowners and residents. The call did not ask the homeowner for any information nor did it give a number to call. Regardless, the call was obviously made with malicious intent. We want to get to the bottom of who sent it and why.

If you received a similar call or any suspicious correspondence, please inform our property manager, Michael Klein at 215-343-1550 or at [m.klein@cpm975.com](mailto:m.klein@cpm975.com). We take your privacy and security very seriously and welcome your help in ending this problem.

To learn more about Phishing and fraudulent communication, please read below.

Thank you,  
Charing Cross Board of Directors

More information on Phishing:

- Phishing is a type of cyber-attack that involves sending fraudulent communications that appear to come from a legitimate source. Phishing attacks can be sent through email, text messages, and phone calls. The intent is to gather your personal information.

- Please be careful if you happen to receive unsolicited phone calls, emails, or messages about a lease agreement or other sensitive matters. Always verify the authenticity of the sender or caller before sharing any information, but especially personal information.
- Remain vigilant and stay informed about common phishing techniques. Educate yourself and your family members about signs of phishing attempts to avoid falling victim to fraudulent schemes.
- If you encounter any suspicious activity or think you've been targeted by phishing, please report it to our management team as soon as possible. Your cooperation helps us maintain a secure environment for all residents.
- Your security and trust are of utmost importance to us, and we are committed to taking all necessary measures to protect your personal information and ensure your peace of mind. If you have any questions about this, please don't hesitate to contact us.

If you're unsure about the legitimacy of the communication, contact our management office directly using this phone number (215 343-1550). Do not respond to suspicious messages or provide personal information until you've confirmed authenticity.

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**Please DO NOT REPLY to this email. If you have questions or concerns, you may contact your manager at [m.klein@cpm975.com](mailto:m.klein@cpm975.com)**

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